**Sat 26th of June, 2021 – Vet. Interview Notes**

* They don't trust the log in with google for sensitive information.
* The "my list" would be useful.
* They care about how the list is ordered.
* Go deeper into location
  + Is it national?
  + What's the closest location?
  + TALK TO RESOURCES TO FIGURE THIS OUT
* See new resources recently added to the app.
* Click and fix data
  + Go back to screen but only show slide containing that property
  + We can add a "skip" button to the form slides to go back to the end if everything is filled (this is the case for error correction)
* What if you don't know why an application doesn't turn green?
  + Best solution would be to find a way for the software to explain this graphically.
  + Have ability to contact rutd technical support.
  + Have ability to contact orgs directly. Not recommended because we resort back to how things where previously.
* Establish a connection between chat page and resource
  + Show org name + point person name
  + Definitely show org logo
* Another tab within ResourceScreen that redirects to org chat
* Interested in making multiple locations as interests to also get recommendations from that place.
  + Also enables you to not ask for location services.
* Dyslexic background color – Optional -> Leverage LectO technology
  + Dyslexic font
  + Get accessibility settings from OS
* How to generate natural network effects for Rutd?
  + Various prompts throughout the user flow to share Rutd with friends.
  + Visible "request/recommend a resource button" for veterans to request the addition of organizations not already available.
* At the beginning, explain what ID.ME is, why it is helpful, how it is secure.
  + Since we are using third part authentication, the Login page is redundant. We could replace the with an ID.ME explanation and a button that redirects you to ID.ME.